



**CUSTOMER SERVICE  
WARRANTY REQUEST**

**Ph# - (210) 403-4752**

**Fax - (210) 403-4790**

**Today's date:**

Warranty service requests **must be submitted in writing. You may fax to 210-403-4790 or email** your warranty items to the following CSR representatives: [mcanevari@sivage.com](mailto:mcanevari@sivage.com). The CSR will contact you within 3-5 business days to set an inspection or schedule repairs. Warranty requests with the vendors are scheduled Monday thru Friday from 9am-1pm or 1pm-4pm. **There are no appointments set for Saturday or Sunday or after 4:00pm.**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Community: \_\_\_\_\_

Phone(Home) \_\_\_\_\_ Closing Date: \_\_\_\_\_

Phone(Cell) \_\_\_\_\_ Contact : \_\_\_\_\_

E-mail address: \_\_\_\_\_

Warranty Items: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Emergency call after 5pm weekdays, Sat/Sun. Plumbing, Electrical, A/C, heating only. Please contact the appropriate vendors at the following numbers: Airtron (A/C and Heating) 650-3373, Alamo City Electric 369-9598, Mastercraft Plumbing 599-8647/ Or Gibson Plumbing 661-6741. All other warranty issues please call Customer Service at 403-4752 during normal business hours Mon-Fri 8:00 to 5:00**

